



AFTER-HOURS POLICIES & PROCEDURES

Thank you for partnering with our office and taking an active role in your health. In order to enhance our partnership, it is important that we share some helpful practice information.

Our office hours are: Monday thru Friday 9am-5pm; evenings & weekends by appointment only

After regularly scheduled hours, you will be instructed to call your physician at the number provided on the voicemail.

Please call during business hours for prescription refill requests. The doctor prescribes as many refills as are medically indicated at the time of service. As such, you may be required to schedule a follow-up appointment with the doctor before any refills are prescribed.

If you find yourself in a situation where you must seek medical care after regular business hours and it is NOT a life-threatening emergency, then please call the nearest urgent care facility and confirm that they will accept your type of health insurance. Please request that a copy of your medical records from this visit be forwarded to our office, or obtain a copy of your billing sheet and records yourself to forward to us.

Should a life-threatening emergency arise, please call 911 and proceed to the nearest hospital. The closest hospital to our office is:

St. John Providence Park
26850 Providence Parkway
Novi, MI 48374
(248) 465-4170